

Safety Policy


To All PIACL Employees,

Compliance to Safety and Quality Standards are the cornerstones of Pakistan International Airlines Corporation Limited (PIACL). These are imperative, at all times and at all levels. We are committed to the development, implementation, maintenance and improvement of strategies and processes which ensure that all our aviation activities take place under an appropriate risk based allocation of organizational resources, aimed at achieving the highest level of Safety & Quality performance and meeting all applicable regulatory and statutory requirements, while delivering our services.

All employees share the responsibility of maintaining Safety, Security and Quality as well as the Occupational Health & Environmental Standards established by the Airline, Industry Groups and Regulatory Agencies. The airline also expects adherence to all laws established at countries where it conducts its operations.

PIACL is committed to provide safe environment for its customers, employees and business partners by meeting or even exceeding applicable standards for flight & ground operations, engineering & maintenance, occupational, environmental, health and food safety. We shall also ensure Environmental quality, prevention of pollution, energy and resource conservation, reduction of waste and adoption of environment friendly practices. Management at all levels, is accountable for ensuring that its employees understand and comply with these standards, and are sufficiently skilled, trained & equipped to perform assigned tasks and recognize and control safety hazards in their daily work environment. PIACL employs a systematic approach to manage safety risks and improve the level of operational safety, security, quality and organizational compliance. Each employee plays a key role in this process by identifying hazards followed by mitigation of safety risks as part of everyday practices. In a shared responsibility, each employee must act safely to an acceptable level. The Airline commits to ensure that no action will be taken against an employee for disclosing a safety concern through hazard reporting system if an illegal act, or gross negligence, or a deliberate or willful disregard of regulation, standard or procedure is indicated beyond any reasonable doubt.

All employees shall explicitly demonstrate their safety and quality consciousness by being aware of their individual roles, responsibilities in the safety and quality chain to make PIACL a progressively safe and world class airline. As the Accountable Executive the ultimate responsibility for Safety, Security and Quality within the Airline rests with myself. I commit that I shall ensure the timely availability of required and adequate resources in terms of finance and supply chain for maintenance and operations which will ensure effective implementation of Safety Management System and Quality Assurance program requirements. The Management of PIACL including Accountable Executive shall also provoke behavioral changes in the organization towards a 'Just Safety & Quality Culture' as the ultimate goal.



NAYYAR HAYAT

**Acting CHIEF EXECUTIVE OFFICER – CEO
ACCOUNTABLE EXECUTIVE**

Pakistan International Airlines Corporation Limited.

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